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• 1268 Cronson Blvd Crofton MD 21114- GPS 1230 Cronson BLVD -

Visit our online store at oldworldpoolsmd.com

Customers Name: _____ Date: _____
Street Address: _____ City: _____ State: _____ Zip: _____
Home Phone: _____ Cell phone: _____ Email: _____

Home Service Contract

Below is a list of services that will be done weekly by Old World Pool Service LLC over the season:

- Cleaning of the pool deck
- Netting of the pool
- Removing anything from the bottom of the pool
- Vacuuming of pool
- Brushing of pool
- Adding of all needed chemicals
- Opening of pool
- Closing of pool
- Weekly system cleaning
- Acid washing (up to 3 times a year)
- 2 free party cleanings
- Weekly pool inspections
- 10% off any and all parts
- \$50/hr. for all service calls

Service contracts run on a 20-22 week schedule. \$90/wk. will be charged for contracts exceeding a 22 week period.

Weekly service will take place Monday-Saturday. All customers will be assigned a service day after opening day. If a set day is needed, this request will need to be addressed at the start of the season.

Stain control and stain removal is not part of the home services contract. We will treat and remove all as many stains as we can if asked for a fee. (Fee is based on the chemicals needed & time needed to treat stain)

Start Date: _____ Stop Date: _____
Pool Size: _____ Pool Type: _____
Pool Chems: _____ Pool Filter: _____

Payment options:

- _____ 3700 for 19 weeks in 12 payments of 308.33 (payments due on the 1st of every month)
- _____ 3700.00 for 19 weeks in 3 payments of 1233.33 (payments due **Pool Opening, July 1st, & Prior to Pool Closing**)
- _____ 3400.00 for 19 weeks in 1 payment at or before opening of pool

****Old World Pool Service LLC cannot be held responsible for acts of Mother Nature or ground water****

*******UPON SIGNING YOU HAVE READ AND AGREED TO TERMS & CONDITIONS ON BACK ON CONTRACT*******

Signature: _____ Date: _____

Terms and Conditions

Old World Pools will not be responsible for:

Late Payments

<ul style="list-style-type: none"> * Damage to pool due to insufficient water levels. <ul style="list-style-type: none"> * Overflow for filling of pool due to leaving the water running to fill pool upon notification to customer. * Water consumption is at owner's expense. * Damage to Pool and Spa Covers * Chemical imbalance when anyone other than Old World Pool adds chemicals. * Missed weekly service in the event of water levels, loss of power, or acts of Mother Nature * Lack of Service/Chemistry due to <ul style="list-style-type: none"> - Inability to access the pool for any reason - Inadequate water levels - No power - Property Owner system not functioning - Damage to Pump/Filter internally - Property having a Social Event 	<p><u>12 Payment Plan:</u></p> <ul style="list-style-type: none"> *10 days late on payment there will be a \$30 fee added to payment *30 days late on payment there will be a \$30 fee added to first fee <p><u>3 Payment Plan:</u></p> <ul style="list-style-type: none"> * 15 days late on payment there will be a \$30 fee added to payment * 30 days late on payment there will be a \$30 fee added to first fee <p>Reasons for Termination of Contract:</p> <ul style="list-style-type: none"> * Lack of payment (45 days after due date) * Lack of communication * Old World Pool and Customer cannot come to an agreement
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Weekly Home Service is for up to 20 weeks of service/ 24 visits Once 24 visits have been reached there will be \$90 a visit plus supplies for each additional visit.

Either party can cancel contract at any time with written notice given 30 days before service is finished

Customer cannot refuse visitation/service unless prior notification is given.

Payment

Cash or Personal Checks, all major Credit/Debit Cards, Bank Transfer are all acceptable methods of payment. Our Terms are payment in full within thirty days. All goods remain the property of the Company until paid for in full. Money that remains outstanding by the due date will incur late payment interest at the rate of 10% above the prevailing Bank base rate on the outstanding balance until such time as the balance is paid in full and final settlement. We reserve the right to seek recovery of any money remaining unpaid sixty days from the date of invoice via collection Agencies and/or through the Small Claims Court in the event that the outstanding balance does exceed 500.00. In such circumstances, you shall be liable for any and all additional administrative and/or court costs.

Returned check will incur a 35.00 charge to cover banking fees and administrative costs. In an instance of a second Returned check, we reserve the right to terminate the arrangement and, if agreed to, we shall insist on future cash transactions only. Consequently, all bookings and/or transactions and agreements entered into will cease with immediate effect until such time as any and all outstanding monies are recovered in full.

Cancellation Policy

Minimum 10 days' notice of cancellation required. Notification for instance, in person, via email, phone and/or fax, will be accepted subject to confirmation in writing. We reserve the right to levy a 90.00 charge to cover any subsequent administrative expenses. In the event services canceled payment for service rendered up to cancellation date is due within 30 days of cancellation or a 20% interest rate will be added to the amount due. If contract is paid in full and refund needs to be issued old world pools will tally the number of visits made to the property and deduct them from the 24 allotted visits per the home contract.

Termination of Agreements and Refunds Policy

Both the Client and ourselves have the right to terminate any Services Agreement for any reason, including the ending of services that are already underway. No refunds shall be offered, where a Service is deemed to have begun and is, for all intents and purposes, underway. Any monies that have been paid to us which constitute payment in respect of the provision of unused Services, shall be refunded. If contract is stopped after a payment was due and service was still being performed then customer would owe \$90 a visit plus supplies for all work after the payment was missed. If payment not received after 30 days after contract ceased then customer will be responsible. Returned check will incur a 35.00 charge to cover banking fees and administrative costs. In an instance of a second Returned check, we reserve the right to terminate the arrangement and, if agreed to, we shall insist on future cash transactions only. Consequently, all bookings and/or transactions and agreements entered into will cease with immediate effect until such time as any and all outstanding monies are recovered in full.